Return Form



For all returns, please fill out the return form and wait for a customer service representative to contact you before sending back the merchandise.

Step 1 Fill out client information	Order #
Name Street Address Apt. / Unit # City State ZIP Code Country	EmailPhone
Step 2 List item(s) you are returning, including reason for	return (see chart below)

Product Number	Description	Color	Size	Return code(s)

Reason codes for return

36 Too small 38 Too big 42 Delivery error 44 Other

37 Did not like 40 Defective 43 Delivery delay

Please fill an additional form should you wish to return more than 10 items.

Step 3

Include this form along with the merchandise in the original packaging or in a secure packaging. All items returned by mail must use the return label that was included in the original parcel. The amount of \$15.00 USD + tax will be deducted from the total of your refund upon processing your return.

Step 4

Keep note of the tracking number to follow your package.

Any questions?

Call us 1 877 328-7673 Email us customercare@bikinivillage.com

Please read our <u>Privacy Policy</u> and <u>Terms and Conditions</u>.